

Sharp or Smooth? Comparing the Effects of Quantization vs. Frame Rate for Streamed Video

J. McCarthy, M. A. Sasse and D. Miras

ACM Conference on Human Factors in Computing Systems
Vienna, Austria, April 2004

Introduction (1 of 2)

- Streaming sports (football) are popular Internet service
 - The NFL! ... but they mean soccer
 - Key business for mobile services
- Little known about quality levels required
 - Minimum for acceptable quality?
- For given constraint, what is best?
 - Note, constraint may be *bitrate capacity* or *power* or ...
- Recent IBM QoS policy says:
 - “The priority for smooth video is higher than the priority for frame quality”
- Yet, available evidence suggests sports are relatively insensitive to changes in frame rate

Introduction (2 of 2)

- Discover functions relating *physical quality* to *perceived quality*
 - Graphs give service providers knowledge to manage resources
- New methodology
 - Test sports on *sports enthusiasts* (may buy)
 - Gradually increase or decrease video perf within clip to determine *acceptability edge*
 - Investigate effects of *frame rate* and *quality* (quantization) on acceptability
 - Get *subjective responses* and *eye movements*
 - Examine *palmtop* and *desktop*

Outline

- Introduction (done)
- **Background**
- Method
- Study 1 (Desktop)
- Results
- Study 2 (Palmtop)
- Results
- Conclusions

Background – Perceived QoS

- Typically, show short (~10 second) clip and measure with 5-point rating [11]
 - Problematic when network conditions vary over time
 - Problematic when content changes over time
- Continuous quality evaluation using slider [3,4,8,14]
 - But can be intrusive for real-time tasks

Background – Physical QoS

- Physical metrics impacting quality: resolution, frame rate, frame quality (quantization) [6]
 - For MPEG type compression, quantization of DCT coefficient dominates
- Other metrics that impact quality: size of display, distance between observer and display
- For service provider, primary factors they can control are **frame rate** and **frame quality**
 - Focus on those in this study

Background – Service Providers and Acceptability

- Service providers need metric to relate physical quality to perceived quality
 - Neither **MOS** nor **slider** give good indication of acceptability (Ex: is MOS of 3 acceptable?)
- Some researchers have used 5-point **acceptability scale** [5,9]
- Draw upon this work for new metric:
 - Easy to understand
 - Less disruptive than continuous techniques
 - Can be used with variable video quality
 - Is more relevant to service providers

Background – Relevant Studies

- Most related work shows sports insensitive to frame rate changes
 - Apteker et al. [2] study frame rates 5, 10, 15 fps and show acceptability of sports highlights little difference
 - Ghinea and Thomas [7] show information content same for 5, 15, 25 fps
 - Wang et al. [15] manipulate frame rate and quantization for 8 second video (American football)
 - “Quantization distortion is generally more objectionable than motion judder”
- All run against intuition that **higher motion** needs **higher frame rate**

Outline

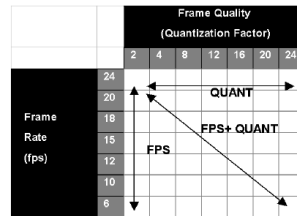
- Introduction (done)
- Background (done)
- **Method**
- Study 1 (Desktop)
- Results
- Study 2 (Palmtop)
- Results
- Conclusions

Method

- Method of Limits (Fechner in [5]):
 - Gradually increase stimulus in steps until it is just detectible
 - Give subject binary (yes/no) to detect
 - Also run in reverse (decrease stimulus in steps)
- Authors:
 - Variant of this: ask users if **acceptable** or **not**
- Use 210 second clips, increase/decrease quality every 30 seconds (7 types)
 - But don't tell users, only "varied in quality"

Quality Gradients

- Three types
 - **Temporal**: Frame rate (fps)
 - **Quality**: Quantization
 - Both
- Each has 7 levels
 - (30 seconds x 7 = 210 s)
- User free to say "acceptable" or "unacceptable" as much as want



Eye Tracking

- Measure where users looked using remote eye-tracking camera
 - Measure with **EyeGaze** from LC technologies [13]
 - Record where looking with **EyeSpy** (open source)
- Help identify regions of interest → could, someday, make compression use info
 - More detail for area user looking at (ex: ball and person kicking)
 - Less detail for background (ex: pitch, fans)

Source Material

- Sourced from DVD of recent match between Manchester United and Arsenal



Clip	Content
A	Match Intro and opening 3 minutes of play
B	Highlights of Manchester United chances
C	Highlights of Arsenal chances, final whistle and Arsenal celebration

- Three clips, include variety of camera angles and shots (including replays)
- CIF (252x288) for study 1, QCIF (176x144) for study 2
- H.263 encoded for quality gradients
- Re-encode to MPEG so could use commercial (e.g., RealPlayer)
- Audio for all clips is 64 kbps
- Total of 18 clips for study 1, Total of 9 clips for study 2

Outline

- Introduction (done)
- Background (done)
- Method (done)
- Study 1 (Desktop)
- Results
- Study 2 (Palmtop)
- Results
- Conclusions

Study 1 – Small Screen on Desktop

- 41 participants (29 male, 12 female)
 - Average age 22
- Paid 5 pounds (about \$8)
- Tried to recruit those who liked football (soccer) and watched regularly
 - 59% one+ per week, 88% rooted for some team, 50% supported one team in clip
- 352x288 resolution on LCD with 1024x768
- RealPlayer set to theater mode (rest is black)

Study 1 – (Continued Design)

- Each saw 6 clips: FPS, Quant, FPS+Quant
 - both increasing and decreasing gradients
- Counter-balance with “Greco Latin” squares design (no sequences appear more than once row or column)
- Participants briefed first
 - Told Telecom company wanted acceptable region

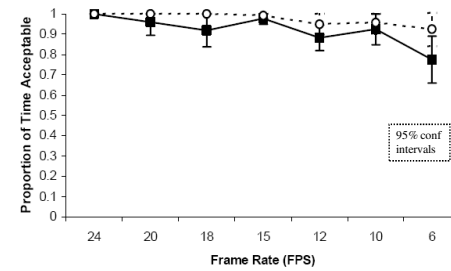
$F = fps$ $Q = quant$	Source Clip			Source Clip		
	A	B	C	A	B	C
	Decreasing Quality			Increasing Quality		
Group 1A	F	Q	F+Q	F	Q	F+Q
Group 2A	Q	F+Q	F	Q	F+Q	F
Group 3A	F+Q	F	Q	F+Q	F	Q
	Increasing Quality			Decreasing Quality		
Group 1B	F	Q	F+Q	F	Q	F+Q
Group 2B	Q	F+Q	F	Q	F+Q	F
Group 3B	F+Q	F	Q	F+Q	F	Q

Outline

- Introduction (done)
- Background (done)
- Method (done)
- Study 1 (Desktop) (done)
- **Results**
- Study 2 (Palmtop)
- Results
- Conclusions

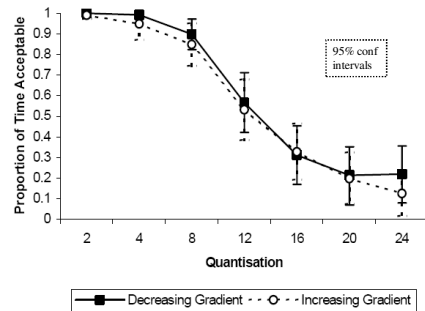
Perceived Quality and Frame Rate

Transform binary (yes/no) to **ratio** by calculating which portion of 30 seconds acceptable (Ex: unacceptable at 20s of the 30 would be 0.667)



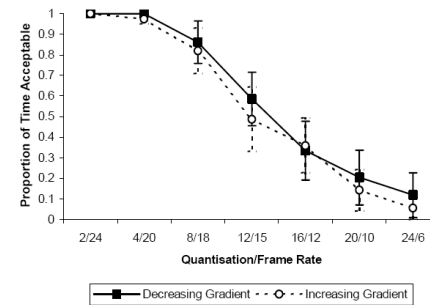
- ANOVA test says all different
- At 6 FPS, quality is acceptable 80% of the time

Perceived Quality and Quantization



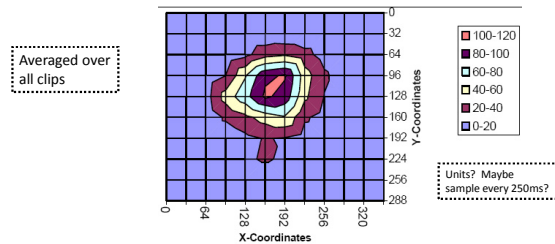
- Again, ANOVA test says difference
- Sharp drop after 8 **quantization**
- Interesting shape

Quantization and Frame Rate



- ANOVA test says difference
- Similar to **quantization** alone
- Suggest **quantization** dominates

Eye Movements



- Similar across all clips – focus is on center.
- May be because nature of video – action is in center.
- Could use this *region of interest* in compression
- + use more bits on area where gaze is focused

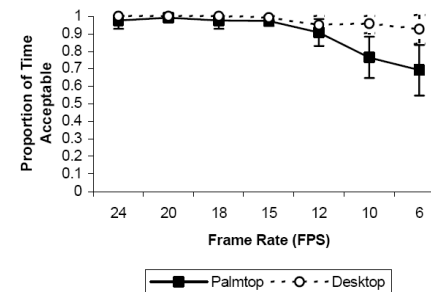
Outline

- Introduction (done)
- Background (done)
- Method (done)
- Study 1 (Desktop) (done)
- Results (done)
- Study 2 (Palmtop)
- Results
- Conclusions

Study 2 – Study on Palmtop

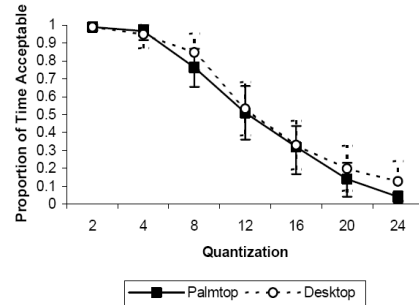
- 37 participants (31 male, 6 female)
 - Mean age 22
- Paid 5 pounds (about \$8)
- Tried to recruit those who liked football (soccer) and watched regularly
 - 65% one+ per week, 84% rooted for some team with 38% supporting one team in clip
 - (Me: not clear of participant overlap between studies)
- 176x144 resolution, iPAQ h2210
- Additional clip to study critical values

Perceived Quality and Frame Rate



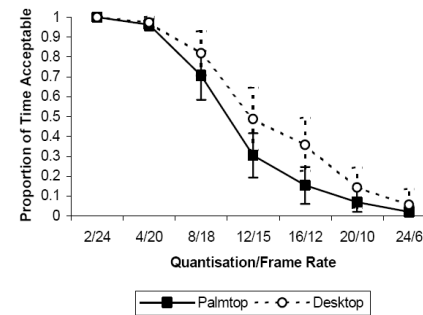
- Low FPS less acceptable on palmtop than desktop
- Driven by one clip (B) with panning and action
- Still acceptable at least 50% of time at 6 FPS

Perceived Quality and Quantization



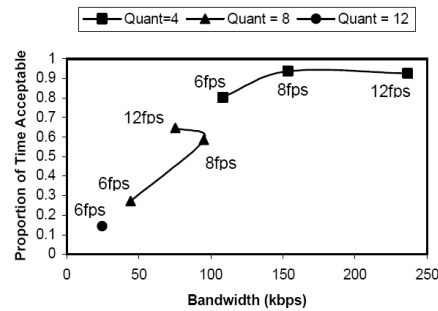
- Similar for both
- Again, critical value at 8 quantization

Quantization and Frame Rate



- Again, palmtop appears slightly more sensitive
- May be because of frame rate

Critical Values, Acceptability and Bandwidth



- Study relationship with 4th clip
- Examine only critical values from previous study
- For low quality, drop in frame rate may compound?
- Me: quantization *dominates* for bandwidth
(was not comparing "apples to apples" before)

Qualitative Comments

- When "unacceptable", users give reasons:
 - 84% said *recognizing players* was impossible
 - 65% had problems *following the ball*
 - 35% said close up shots fine, but *distant camera shots* very poor
 - 21% cited *jerky movement* as one problem
- Summary statement:
 - "*I'd rather have jerky video and better quality pictures*"

Conclusions

- Limitations of approach
 - Additional degradations are not factored in (packet errors, changing capacity, etc.)
- Substantive findings
 - Response curve relating perceived quality to physical quality
 - Population of users with clear interest (i.e., would be consumers and pay for service)
 - At 6 fps, 80% of the time video is acceptable
 - Challenges assumption that sports must be high frame rate
- Methods of limits
 - Provides stable metric
 - Curves in line with ITU logistic with quality

Future Work?

Future Work

- Screen size (inches) and resolution (pixels)
 - Mobile device/player could pick if difference
- Other video content
 - Include measure of motion
- Investigate using eye tracking data for compression
 - Need computationally cheap way to save bandwidth without impacting quality
- Same bitrate for quality versus frame rate (versus resolution)